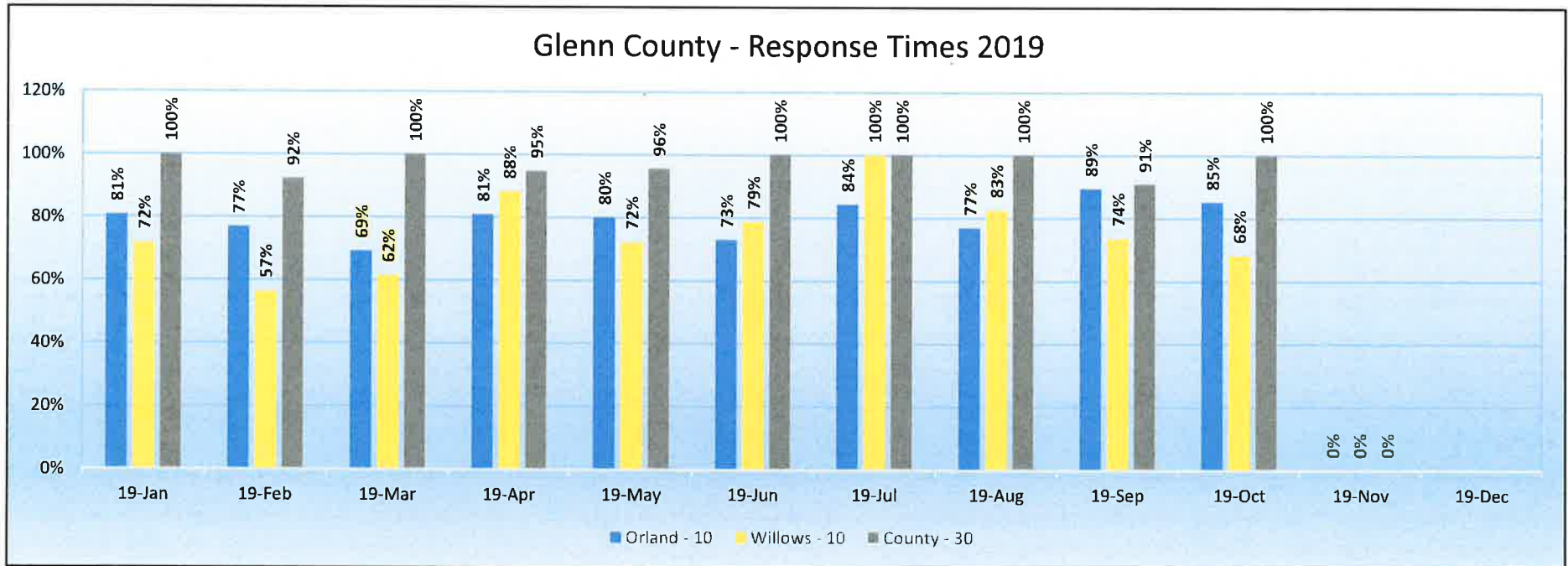


## Glenn County - 911 Response Time Compliance - 2019

Month	Orland - 10 Minutes (911)				Willows - 10 Minutes (911)				All Other County - 30 Minutes (911)				Priority 2 & 3 (911)		Priority 3 - 8	Total Calls
	# of Calls	# Late	On Time %	Avg. Resp. Time	# of Calls	# Late	On Time %	Avg. Resp. Time	# of Calls	# Late	On Time %	Avg. Resp. Time	# of Calls	Avg. Resp. Time	# of Calls	#
Jan-19	26	5	81%	0:08:12	32	9	72%	0:09:48	36	0	100%	0:14:22	144	0:11:21	97	335
Feb-19	26	6	77%	0:07:34	23	10	57%	0:12:04	26	2	92%	0:13:26	95	0:11:28	59	229
Mar-19	39	12	69%	0:09:07	26	10	62%	0:09:03	35	0	100%	0:11:33	98	0:10:41	69	267
Apr-19	21	4	81%	0:08:05	17	2	88%	0:07:30	57	3	95%	0:12:34	99	0:10:53	66	260
May-19	30	6	80%	0:08:16	18	5	72%	0:09:51	45	2	96%	0:13:18	100	0:10:53	47	240
Jun-19	37	10	73%	0:08:20	33	7	79%	0:09:20	39	0	100%	0:12:26	112	0:11:06	55	276
Jul-19	32	5	84%	0:07:13	16	0	100%	0:06:02	28	0	100%	0:13:09	118	0:10:21	52	246
Aug-19	39	9	77%	0:08:32	23	4	83%	0:08:53	39	0	100%	0:13:16	128	0:11:11	40	269
Sep-19	19	2	89%	0:07:50	19	5	74%	0:09:52	33	3	91%	0:15:25	112	0:12:45	47	230
Oct-19	27	4	85%	0:08:09	22	7	68%	0:11:44	35	0	100%	0:13:05	131	0:14:35	49	264
Nov-19	0		#DIV/0!	#DIV/0!	0		#DIV/0!	#DIV/0!	0		#DIV/0!	#DIV/0!		#DIV/0!	0	0
Dec-19	0		#DIV/0!	#DIV/0!	0		#DIV/0!	#DIV/0!	0		#DIV/0!	#DIV/0!		#DIV/0!	0	0
<b>Totals</b>	<b>296</b>	<b>63</b>	<b>78.7%</b>	<b>N/A</b>	<b>229</b>	<b>59</b>	<b>74.2%</b>	<b>N/A</b>	<b>373</b>	<b>10</b>	<b>97.3%</b>	<b>N/A</b>	<b>1137</b>	<b>N/A</b>	<b>581</b>	<b>2616</b>



## Ground Ambulance 911 Mutual Aid Responses (incidents with arrival on scene only)

Month	Enloe Glenn County (GC)			Westside Ambulance			St. Elizabeth Ambulance	
	Westside Zone	Tehama County	Total	Enloe GC Zone	Tehama County	Total	Westside Zone	Total
Jan-19	21	2	23	9	4	13	8	8
Feb-19	11	0	11	8	10	18	3	3
Mar-19	21	1	22	10	3	13	10	10
Apr-19	13	0	13	11	4	15	13	13
May-19	26	0	26	8	13	21	5	5
Jun-19	13	0	13	14	5	19	6	6
Jul-19	10	0	10	5	3	8	7	7
Aug-19	28	0	28	4	6	10	5	5
Sep-19	16	0	16	10	10	20	3	3
Oct-19	22	1	23	8	20	28	5	5
Nov-19								
Dec-19								
<b>Total</b>	<b>181</b>	<b>4</b>	<b>185</b>	<b>87</b>	<b>78</b>	<b>165</b>	<b>65</b>	<b>65</b>

## Air Ambulance 911 Utilization

Month	Incident Location					Air Ambulance Provider				Total #
	Elk Creek	Hamilton City	Orland	Willows	Other	Calstar	Enloe Flightcare	REACH	Other Provider	
Jan-19	1	0	1	4	1	0	6	1	0	7
Feb-19	0	0	0	3	0	0	3	0	0	3
Mar-19	2	0	0	4	0	0	6	0	0	6
Apr-19	1	0	0	4	3	0	8	0	0	8
May-19	2	0	2	3	0	0	6	1	0	7
Jun-19	1	1	1	3	0	0	6	0	0	6
Jul-19	1	1	0	4	0	0	5	1	0	6
Aug-19	0	0	4	6	1	0	11	0	0	11
Sep-19	1	0	0	3	0	0	4	0	0	4
Oct-19	1	0	0	9	0	0	7	3	0	10
Nov-19										
Dec-19										
<b>Totals</b>	<b>10</b>	<b>2</b>	<b>8</b>	<b>43</b>	<b>5</b>	<b>0</b>	<b>62</b>	<b>6</b>	<b>0</b>	<b>68</b>