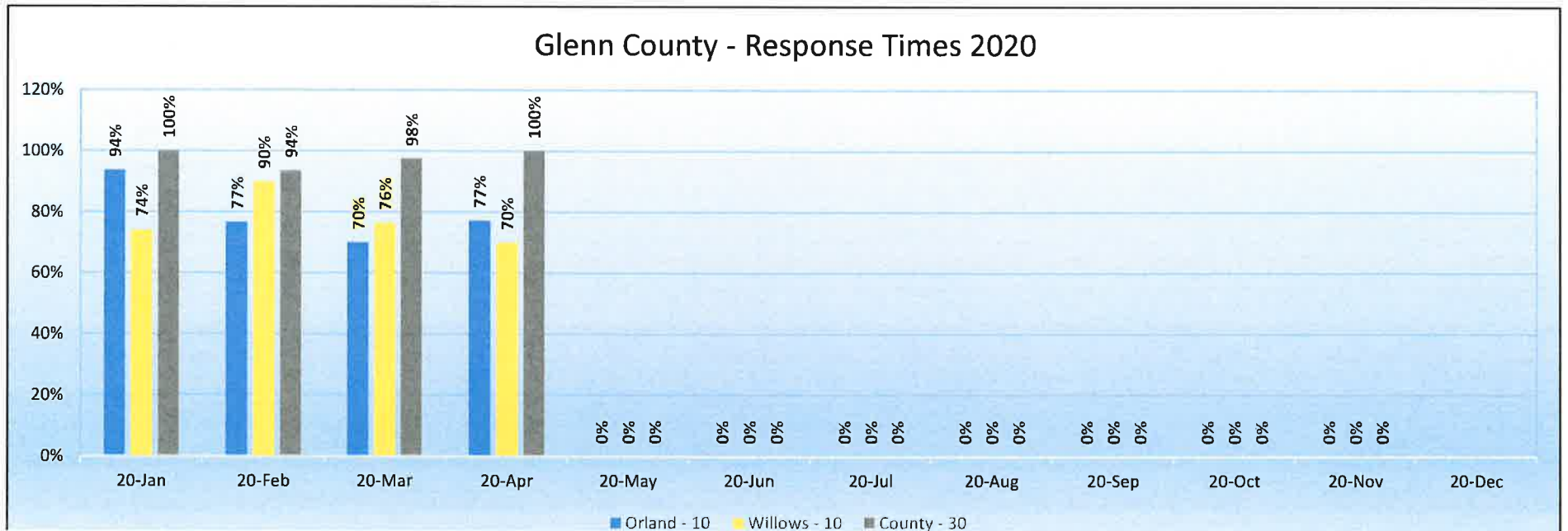


## Glenn County - 911 Response Time Compliance - 2020

Month	Orland - 10 Minutes (911)				Willows - 10 Minutes (911)				All Other County - 30 Minutes (911)				Priority 2 & 3 (911)		Priority 4 - 8	Mult. Unit	Total Calls
	# of Calls	# Late	On Time %	Avg. Resp. Time	# of Calls	# Late	On Time %	Avg. Resp. Time	# of Calls	# Late	On Time %	Avg. Resp. Time	# of Calls	Avg. Resp. Time	# of Calls	# of Calls	#
Jan-20	32	2	94%	0:06:12	31	8	74%	0:09:42	43	0	100%	0:14:30	114	0:11:05	56	5	281
Feb-20	30	7	77%	0:08:33	20	2	90%	0:07:16	31	2	94%	0:13:45	115	0:10:43	37	1	234
Mar-20	30	9	70%	0:09:50	17	4	76%	0:07:34	40	1	98%	0:14:49	116	0:11:30	25	5	233
Apr-20	22	5	77%	0:07:49	20	6	70%	0:00:00	25	0	100%	0:00:00	103	0:11:50	17	0	187
May-20			#DIV/0!	#DIV/0!			#DIV/0!	0:00:00			#DIV/0!	0:00:00		0:11:50			####
Jun-20			#DIV/0!	#DIV/0!			#DIV/0!	0:00:00			#DIV/0!	0:00:00		0:00:00			0
Jul-20			#DIV/0!	#DIV/0!			#DIV/0!	0:00:00			#DIV/0!	0:00:00		0:00:00			0
Aug-20			#DIV/0!	#DIV/0!			#DIV/0!	0:00:00			#DIV/0!	0:00:00		0:00:00			0
Sep-20			#DIV/0!	#DIV/0!			#DIV/0!	0:00:00			#DIV/0!	0:00:00		0:00:00			0
Oct-20			#DIV/0!	#DIV/0!			#DIV/0!	0:00:00			#DIV/0!	0:00:00		0:00:00			0
Nov-20			#DIV/0!	#DIV/0!			#DIV/0!	0:00:00			#DIV/0!	0:00:00		0:00:00			0
Dec-20			#DIV/0!	#DIV/0!			#DIV/0!	0:00:00			#DIV/0!	0:00:00		0:00:00			0
<b>Totals</b>	<b>114</b>	<b>23</b>	<b>79.8%</b>	<b>N/A</b>	<b>88</b>	<b>20</b>	<b>77.3%</b>	<b>N/A</b>	<b>139</b>	<b>3</b>	<b>97.8%</b>	<b>N/A</b>	<b>448</b>	<b>N/A</b>	<b>135</b>		<b>####</b>



## Ground Ambulance 911 Mutual Aid Responses (incidents with arrival on scene only)

Month	Enloe Glenn County (GC)			Westside Ambulance			St. Elizabeth Ambulance		
	Westside Zone	Tehama County	Total	Enloe GC Zone	Tehama County	Total	Westside Zone	Enloe GC Zone	Total
Jan-20	18	0	18	11	2	13	3	2	5
Feb-20	15	0	15	8	3	11	4	0	4
Mar-20	26	0	26	7	1	8	8	0	8
Apr-20	8	0	8	5	3	8	4	0	4
May-20			0			0			
Jun-20			0			0			
Jul-20			0			0			
Aug-20			0			0			
Sep-20			0			0			
Oct-20			0			0			
Nov-20			0			0			
Dec-20									
<b>Total</b>	<b>67</b>	<b>0</b>	<b>67</b>	<b>31</b>	<b>9</b>	<b>40</b>	<b>19</b>	<b>2</b>	<b>21</b>

## Air Ambulance 911 Utilization

Month	Incident Location					Air Ambulance Provider				Total #
	Elk Creek	Hamilton City	Orland	Willows	Other	Calstar	Enloe Flightcare	REACH	Other Provider	
Jan-20	0	0	0	0	0	0	0	0	0	0
Feb-20	1	0	1	0	0	0	2	0	0	2
Mar-20	1	0	4	0	0	0	4	1	0	5
Apr-20	1	0	0	1	0	0	2	0	0	2
May-20										0
Jun-20										0
Jul-20										0
Aug-20										0
Sep-20										0
Oct-20										0
Nov-20										0
Dec-20										
<b>Totals</b>	<b>3</b>	<b>0</b>	<b>5</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>8</b>	<b>1</b>	<b>0</b>	<b>9</b>